

## Appendix B Summarised Parking Policy Results, page 1

|  | Public - (152 respondents) |          |                        | Citizens Panel (770 respondents) |          |                        | Blue Badge Holders (179 respondents) |          |                        | CPZ Holders (226 respondents) |          |                        |
|--|----------------------------|----------|------------------------|----------------------------------|----------|------------------------|--------------------------------------|----------|------------------------|-------------------------------|----------|------------------------|
| <u>Policy Aims</u>   | Agree                      | Disagree | Neither/<br>Don't know | Agree                            | Disagree | Neither/<br>Don't know |                                      | Disagree | Neither/<br>Don't know | Agree                         | Disagree | Neither/<br>Don't know |
| keep traffic moving,   | 72%                        | 15%      | 13%                    | 89%                              | 4%       | 7%                     | 93%                                  | 1%       | 6%                     | 88%                           | 3%       | 9%                     |
| Making roads safer   | 81%                        | 8%       | 11%                    | 90%                              | 4%       | 6%                     | 88%                                  | 0%       | 12%                    | 91%                           | 3%       | 6%                     |
| reduce air pollution,  | 68%                        | 14%      | 18%                    | 75%                              | 8%       | 17%                    | 68%                                  | 3%       | 29%                    | 75%                           | 20%      | 5%                     |
| ensure as much as possible that there are adequate parking places available on the high street and | 74%                        | 13%      | 13%                    | 84%                              | 6%       | 10%                    | 78%                                  | 10%      | 12%                    | 86%                           | 10%      | 4%                     |
| that residents can park as near as possible to their homes.  | 82%                        | 9%       | 9%                     | 89%                              | 4%       | 7%                     | 90%                                  | 4%       | 6%                     | 91%                           | 6%       | 3%                     |
| Overall I agree with the aims of the policy  | 62%                        | 16%      | 22%                    | 81%                              | 3%       | 16%                    | 76%                                  | 2%       | 22%                    | 85%                           | 3%       | 12%                    |

| <u>Policy Objectives</u>                     | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know |
|--|-------|----------|------------------------|-------|----------|------------------------|-------|----------|------------------------|-------|----------|------------------------|
| Manage the road network effectively          | 64%   | 13%      | 23%                    | 85%   | 3%       | 12%                    | 90%   | 0%       | 10%                    | 88%   | 2%       | 10%                    |
| Support Local Business                       | 74%   | 15%      | 11%                    | 85%   | 3%       | 12%                    | 89%   | 1%       | 10%                    | 89%   | 3%       | 8%                     |
| Promote sustainable transport                | 60%   | 14%      | 26%                    | 76%   | 6%       | 18%                    | 81%   | 1%       | 18%                    | 82%   | 5%       | 13%                    |
| Support the Mayors local Implementation Plan | 40%   | 12%      | 48%                    | 59%   | 6%       | 35%                    | 55%   | 4%       | 41%                    | 58%   | 7%       | 36%                    |
| Support our corporate priorities             | 33%   | 18%      | 49%                    | 54%   | 9%       | 37%                    | 57%   | 7%       | 36%                    | 55%   | 13%      | 32%                    |
| Overall I agree with eh objectives           | 36%   | 19%      | 45%                    | 71%   | 9%       | 20%                    | 69%   | 3%       | 28%                    | 73%   | 5%       | 23%                    |

| <u>On Street Parking</u>   | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know | Agree | Disagree | Neither/<br>Don't know |
|--|-------|----------|------------------------|-------|----------|------------------------|-------|----------|------------------------|-------|----------|------------------------|
| 85% occupancy rate is a good way to support local business   | 56%   | 17%      | 27%                    | 76%   | 6%       | 18%                    | 78%   | 7%       | 15%                    | 77%   | 18%      | 5%                     |
| Knowing there will be a likelihood of parking spaces in the town centre will encourage me to use local town centres more often | 62%   | 20%      | 18%                    | 76%   | 7%       | 17%                    | 77%   | 8%       | 15%                    | 75%   | 8%       | 17%                    |

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|   | Public - (152 respondents) |                  |                        | Citizens Panel (770 respondents) |                  |                        | Blue Badge Holders |                  |                        | CPZ Holders (226 respondents) |                  |                        |
|---|----------------------------|------------------|------------------------|----------------------------------|------------------|------------------------|--------------------|------------------|------------------------|-------------------------------|------------------|------------------------|
| <u>Schools Enforcement</u>  | Agree                      | Disagree         | Neither/<br>Don't know | Agree                            | Disagree         | Neither/<br>Don't know | Agree              | Disagree         | Neither/<br>Don't know | Agree                         | Disagree         | Neither/<br>Don't know |
| CCTV enforcement will create better compliance around schools                                 | 61%                        | 25%              | 14%                    | 73%                              | 12%              | 15%                    | 87%                | 7%               | 6%                     | 75%                           | 17%              | 8%                     |
| Better compliance will make roads safer around schools  | 67%                        | 19%              | 14%                    | 80%                              | 7%               | 13%                    | 88%                | 6%               | 6%                     | 81%                           | 9%               | 10%                    |
|   | Agree                      | Disagree         | Neither/<br>Don't know | Agree                            | Disagree         | Neither/<br>Don't know | Agree              | Disagree         | Neither/<br>Don't know | Agree                         | Disagree         | Neither/<br>Don't know |
| <u>Increasing Permit charges for additional permits</u>                                       | 49%                        | 41%              | 10%                    | 56%                              | 35%              | 9%                     | 45%                | 40%              | 15%                    | 58%                           | 32%              | 10%                    |
| <u>Right Approach in terms of increasing compliance and managing road network effectively</u> | 49%                        | 28%              | 23%                    | 72%                              | 11%              | 17%                    | 74%                | 8%               | 18%                    | 72%                           | 9%               | 19%                    |
| <u>Footway Parking</u>  | Agree                      | Disagree         | Neither/<br>Don't know | Agree                            | Disagree         | Neither/<br>Don't know | Agree              | Disagree         | Neither/<br>Don't know | Agree                         | Disagree         | Neither/<br>Don't know |
| Keeping footways clear is a priority  | 73%                        | 14%              | 13%                    | 77%                              | 5%               | 18%                    | 90%                | 5%               | 5%                     | 85%                           | 4%               | 11%                    |
| Where safe make available spaces on footways that are clearly marked                          | 75%                        | 13%              | 12%                    | 79%                              | 7%               | 14%                    | 86%                | 5%               | 9%                     | 88%                           | 6%               | 6%                     |
| <u>Persistent Evaders</u>   | Agree                      | Disagree         | Neither/<br>Don't know | Agree                            | Disagree         | Neither/<br>Don't know | Agree              | Disagree         | Neither/<br>Don't know | Agree                         | Disagree         | Neither/<br>Don't know |
| Clamping  | 57%                        | 31%              | 12%                    | 62%                              | 19%              | 19%                    | 57%                | 32%              | 11%                    | 67%                           | 24%              | 9%                     |
| Car Pound   | 68%                        | 27%              | 5%                     | 62%                              | 17%              | 21%                    | 62%                | 24%              | 15%                    | 70%                           | 15%              | 15%                    |
| Cancel existing permit  | 76%                        | 13%              | 11%                    | 75%                              | 7%               | 18%                    | 76%                | 10%              | 14%                    | 82%                           | 6%               | 13%                    |
| <u>Payment Methods</u>  | Aware of                   | Preferred Method | Least Preferred        | Aware of                         | Preferred Method | Least Preferred        | Aware of           | Preferred Method | Least Preferred        | Aware of                      | Preferred Method | Least Preferred        |
| Pay by Phone  | 91%                        | 26%              | 24%                    | 79%                              | 28%              | 39%                    | 78%                | 21%              | 54%                    | 85.00%                        | 32%              | 31%                    |
| Credit / Debit Card   | 63%                        | 35%              | 4%                     | 62%                              | 35%              | 19%                    | 78%                | 26%              | 19%                    | 66.50%                        | 37%              | 12%                    |
| Pay point   | 43%                        | 18%              | 13%                    | 29%                              | 23%              | 27%                    | 53%                | 37%              | 24%                    | 44.70%                        | 25%              | 23%                    |
| Scratch Cards   | 38%                        | 10%              | 36%                    | 28%                              | 6%               | 63%                    | 36%                | 12%              | 52%                    | 32.70%                        | 5%               | 58%                    |

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| Number of Permits per Household | Online | Citizens Panel | Blue Badge Holders | CPZ Holders |
|---------------------------------|--------|----------------|--------------------|-------------|
| 1                               | 9%     | 27%            | 5%                 | 5%          |
| 2                               | 27%    | 26%            | 27%                | 35%         |
| 3                               | 22%    | 28%            | 35%                | 31%         |
| 4                               | 5%     | 12%            | 17%                | 11%         |
| 5                               | 19%    | 13%            | 3%                 | 11%         |

|   | Public     |     |     |     | Citizens Panel |     |     |     | Blue Badge Holders |     |     |     | CPZ Holders |     |     |     |
|---|------------|-----|-----|-----|----------------|-----|-----|-----|--------------------|-----|-----|-----|-------------|-----|-----|-----|
| Permit Pricing Methodology                                      | 1st Choice | 2nd | 3rd | 4th | 1st Choice     | 2nd | 3rd | 4th | 1st Choice         | 2nd | 3rd | 4th | 1st Choice  | 2nd | 3rd | 4th |
| Flat Rate   | 46%        | 14% | 11% | 10% | 42%            | 16% | 15% | 27% | 52%                | 13% | 12% | 23% | 52%         | 13% | 12% | 23% |
| Varying permit charge in different parts of the borough         | 15%        | 18% | 24% | 20% | 15%            | 20% | 26% | 40% | 15%                | 28% | 20% | 37% | 15%         | 28% | 20% | 37% |
| Vary permit charge on the number of hours in operation in a CPZ | 12%        | 29% | 27% | 9%  | 18%            | 27% | 27% | 29% | 15%                | 30% | 30% | 26% | 15%         | 30% | 30% | 26% |
| Vary the permit charge on emissions                             | 15%        | 20% | 14% | 30% | 22%            | 21% | 14% | 44% | 20%                | 21% | 21% | 39% | 20%         | 21% | 21% | 39% |

|   | Public |          |                     | Citizens Panel |          |                     | Blue Badge Holders |          |                     | CPZ Holders |          |                     | Parent whose child attends Barnet school |          |                     | Parent who drive child to Barnet school |          |                     |
|---|--------|----------|---------------------|----------------|----------|---------------------|--------------------|----------|---------------------|-------------|----------|---------------------|--|----------|---------------------|---|----------|---------------------|
| Schools Enforcement   | Agree  | Disagree | Neither/ Don't know | Agree          | Disagree | Neither/ Don't know | Agree              | Disagree | Neither/ Don't know | Agree       | Disagree | Neither/ Don't know | Agree                                    | Disagree | Neither/ Don't know | Agree                                   | Disagree | Neither/ Don't know |
| CCTV enforcement will create better compliance around schools | 61%    | 25%      | 14%                 | 73%            | 12%      | 15%                 | 87%                | 7%       | 6%                  | 75%         | 17%      | 8%                  | 78%                                      | 17%      | 5%                  | 76%                                     | 16%      | 8%                  |
| Better compliance will make roads safer around schools        | 67%    | 19%      | 14%                 | 80%            | 7%       | 13%                 | 88%                | 6%       | 6%                  | 81%         | 9%       | 10%                 | 90%                                      | 8%       | 3%                  | 86%                                     | 10%      | 4%                  |